



'Your Guide to Clean' is a publication from Multi-Clean in partnership with authorized distributors. This newsletter is dedicated to help those in the cleaning industry become more informed and educated to help manage the cleaning process.

## **Trained Employees Produce Quality Results: Trial and Tribulations**

A well trained workforce is essential for a quality facility maintenance and cleaning program. So how do you go about training employees without breaking the bank? We all know the cleaning industry offers some significant challenges when it comes to getting employees trained. A common sense approach is required to insure that you conduct the training that you are legally obligated to provide and also deliver targeted training to enable employees to conduct work properly, consistently and in a timely manner.

### **Training Challenges**

*High Turnover  
Language Barriers  
Literacy Issues  
Employee Retention*

## **Employer Obligations**

**The OSHA Hazard Communication Standard:** The HCS requires employers to establish hazard communication programs to transmit information on the hazards of chemicals to their employees by means of labels on containers, material safety data sheets, and training programs. In addition, a written program detailing how you will implement the program is required. In the cleaning industry virtually all employees involved in cleaning operations must go through this training in order to comply with OSHA standards.



## **Training Resources to Help You**

The ISSA and OSHA have put together an excellent resource web site that is geared to companies that employ cleaning workers. The website has useful information on the HCS, personal protective equipment, Bloodborne Pathogen training, 'Slips, Trips & Falls' in the workplace, and injury/illness record keeping. Click [HERE](#) for information.

Multi-Clean has also developed training programs on it's website to help employers comply with OSHA requirements. The introduction to Hazard Communication written in English and Spanish is an excellent place to start and is available by clicking [HERE](#).

## **Featured Product**

### **Certified Floor Care System**



Multi-Clean's Certified Floor Care System provides all the products needed for a complete system of floor care. Using the Certified Floor Care System in a Green Cleaning Program can earn points towards LEED® Certification.

You can find this and other fine Multi-Clean products at your local Multi-Clean authorized distributor.

