**Clean-Team Restroom Training – Final Exam**

**Name:**

**Date:**

**Email:**

**Address:**

City, State, Zip

**Results:**

**Instructions**

This is a multiple choice test. Type the correct answer in the space next to the question. If you prefer, you can print and write in the answer. Email the test back to infomc@multi-clean.com or fax to the attention of Mike Tarvin at 651-481-9987.

**Select the best answer and type or write into the space provided. When closing this document, please be sure to SAVE it before sending via email.**

1)     When disinfecting surfaces, the disinfectant should be spread evenly and the

surface should be left visibly \_\_\_\_\_\_.

a. Wet

b. Dry

2)     Which of these is a source of urine odors?

a. Urine

b. Bacteria

c. Both of these

3)     When is spot cleaning of restrooms most critical?

a. At all times

b. In the morning

c. High-traffic times

d. In the evening

4)     Which type of cleaner is needed when cleaning a restroom?

a. Bowl cleaner

b. Glass cleaner

c. Floor cleaner

d. Disinfectant cleaner

e. All of the above

5)     You should place caution or wet floor signs before cleaning a restroom, to block

access to the restroom until the process is complete.

a. True

b. False

6)     How often should top-to-bottom cleaning of a restroom be performed?

a. Every day

b. When there is time

c. As needed depending on size and traffic of the facility

d. Throughout the day

7)     To restore dirty, odor-causing grout, first you should deep-clean with a/an

\_\_\_\_\_\_\_\_ cleaner, followed by brightening with a/an \_\_\_\_\_\_\_\_ cleaner.

a. Enzyme; acid

b. Acid; all-purpose

c. Bleach; disinfectant

d. Alkaline; peroxide

8)     Which of the following is NOT one of the 12 steps of top-to-bottom restroom

cleaning?

a. Re-stock dispensers

b. Spot cleaning

c. Assemble supplies and safety equipment

d. Announce yourself

9)     Ongoing odors in restrooms are most often caused by:

a. Urine

b. Trash receptacles

c. People

d. All of the above

10)     It isn’t as critical to clean and disinfect toilets/urinals because users wash their

hands after using the restroom.

a. True

b. False

11)     Which of the following is considered a high-touch surface in a restroom?

a. The restroom mirror

b. A toilet/urinal handle

c. Underneath the toilet tank

d. The restroom floor

12)     Which of the following materials should be gathered/prepared before cleaning a

restroom?

a. Ready-to-use solutions of cleaning chemicals

b. Gloves and safety goggles

c. Refills for paper products and hand soap

d. All of the above

13)     An enzyme cleaner contains bacteria that release enzymes to consume odor-

causing particles, like urine.

a. True

b. False

14)     After you apply bowl cleaner into the toilet bowl/urinal, you should flush the

toilet immediately.

a. True

b. False

15)     To eliminate hard water scale build-up, you should clean the surface with:

a. An acid cleaner

b. An alkaline cleaner

c. Bleach

d. An enzyme cleaner

16)     A restroom service log:

a. Assigns accountability to cleaning staff

b. Keeps track of what cleaning tasks are performed and how often

c. Ensures the restroom is well-maintained

d. All of the above

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